



## **LAURA KLEMM NOMINATION FOR THE ACYCP PRESIDENT'S AWARD 2023**

This year's award recognizes one of the people whose contribution to the field benefits all of us but is often not recognized for its importance.

Laura Klemm went to work at the Academy for Competent Youth Work in July 2019. She splits her time between the Academy and contract work for the Child and Youth Care Certification Board. Laura manages testing operations and certification renewal for CYCCB. Since Laura has been managing testing, CYCCB implemented virtually proctored testing that expanded testing availability so it is available anywhere at any time. Laura was chiefly responsible for problem solving the many issues that had to be addressed to successfully implement and install the virtual testing program. This is in addition to managing the booklet-based testing program which is still in use by many of the CYCCB local partners at professional associations, large employers, and universities.

When CYCCB integrated the Entry and Associate Level Certifications under the CYCCB umbrella, work started to replace the MICROSOFT WORKS databases that were used to manage the three level CYC Certification program since its inception in the 1990s. Laura's background in computer software prepared her to be a key contributor in designing and coding an automated ACCESS database. The new system significantly improved CYCCB's ability to report information and track certification trends. It also created an automated system of notifications that allows the CYCCB office to dependably send important notices to certified practitioners. Implementation of this system has significantly improved follow through on certification renewal.

The CYCCB office often gets compliments on Laura's positive attitude and ability to competently answer the myriad questions that people ask when they contact the office for information. We want to take this opportunity to thank Laura for the expertise and dedication she brings to her work and the child and youth care field. She is one of our best assets.

Jody Rhodes  
President, ACYCP